



## Introduction

Driving is always fun with a Honda vehicle and you can look forward to years of enjoyable driving. However in the unfortunate & unforeseen event of a breakdown or road accidents what you need is immediate help. Our goal is to ensure that you get prompt assistance during such a situation, for which Honda has designed a special programme called the HondaCare Roadside Assistance.

The programme is designed to enhance your overall Honda ownership experience, by providing 24x7 Roadside Assistance emergency support. The cost for the Roadside Assistance package is as follows:

- 1 Yr - Rs. 1788
- 2 Yr - Rs. 2963
- 3 Yr - Rs. 3766
- 4 Yr - Rs. 4690
- 5 Yr - Rs. 6127

Pricing is inclusive of taxes. Customer can purchase the retail cover from any Honda authorised dealership.

### Partners:



Honda Roadside Assistance is accessible to customers through a national toll-free number providing onsite assistance services in the event vehicle is immobilized due to electrical or mechanical breakdown. Request to please save this no. in your handset for emergency.

## Customer Benefits

### Honda Roadside Assistance at home or on the road

If your vehicle is immobilized whether at home or on the road, HondaCare Roadside Assistance will attend to your vehicle. If the problem is something that can be resolved at the roadside, a mobile technician will be sent to mobilize your vehicle at the roadside.



## Customer Benefits (Contd ...)

### Vehicle Recovery following mechanical or electrical breakdown

If your vehicle is unable to be mobilized following a mechanical or electrical breakdown, a recovery vehicle will be sent to recover your vehicle to the nearest Authorized Honda Dealer.

HondaCare roadside assistance in case of human errors When your vehicle is immobilized due to any of the following human errors like:- \* Battery problems : Dead battery

- Fuel problems : Out of fuel, Incorrect fuel or Contaminated fuel
- Key problems : Locked keys, Lost keys or Broken vehicle keys
- Tyre problems : Puncture, bolts or valve related issues

Depending on the type of problem either a mobile technician will be sent to mobilize your vehicle at the roadside or a recovery vehicle will be sent to recover your vehicle to the nearest Authorized Honda Dealer.

### Taxi Benefit

If your vehicle is recovered to a Authorized Honda Dealer by HondaCare Roadside Assistance, the driver and passengers (maximum number of persons covered equals to the number of people the Honda vehicle could legally carry) will be provided with one free taxi ride, upto 50kms from the breakdown location, in order to continue your journey.

### Vehicle Recovery following an Accident

If your vehicle is unable to be mobilized following a road traffic accident, HondaCare Roadside Assistance will organize to send a recovery vehicle to recover your vehicle to the nearest Authorized Honda dealer.

### Urgent Message Relay

You will be provided an urgent message relay service to help keep in contact with family, friends, and/or work colleagues in the event of a vehicle breakdown or accident.

**Note:- Customers are entitled to get service under this program as long as the vehicle has broken down or immobilized on a gazetted, bitumen road.**